



Field Sales and Service Report

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Repetitive Problem

Company: Cypress Amax	Date of Call: November 15 1997
Mine Name: Plateau	Report by: Barney Pennell
Location: Price Utah 84501	Region: West, USA

Person(s) Interviewed (& Title): Max Davis		
Model: 3 LS	Serial No: <u>LWS 225</u>	Delivery Date:
In Service Date:	Tonnage:	Hourmeter:
<input type="checkbox"/> New Machine	<input checked="" type="checkbox"/> Rebuilt Machine	<input type="checkbox"/> Action Request From:

Report Quick References

- Sales/Commerical
- Warranty/PRP
- Competition
- Performance
- Other: _____

Group Function	Assembly

REPORT DETAILS

This letter is in reference to the 3Lslongwall shearer to be left on the face at Cypress Amax Plateau mine. On November 15 1997 I was accompanied to the longwall face by Mr. Max Davis to inspect this shearer to check if all the (oil) had been drained from this piece of equipment. Upon entering the longwall face I checked the H./G. ranging arm, H./G. haulage, T./G. haulage, T./G. ranging arm gear cases and found all gearcases to be drained and the drain plugs left open. I also checked the hyd. Oil tank and found it to be drained as well with the drain left open.

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